



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
Monday, April 14, 2016
8:00 A.M.**

Doubletree by Hilton Miami Airport Hotel &
Exhibition Center
711 NW 72nd Avenue
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Workforce Systems Improvement Council Meeting Minutes
 - A. June 17, 2015
 - B. August 20, 2015
 - C. October 15, 2015
 - D. February 18, 2016
3. Information – Refugee Employment and Training Program Performance Overview
4. Information – Refugee Employment and Training Program Balanced Scorecard Update
5. Information – Workforce Services Balanced Scorecard and Job Placements Update
6. Information – Workforce Services Regional Performance Overview
7. Information – Youth Partners Regional Performance
8. Information – Consumer Report Card Update

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2A

DATE: April 21, 2016 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 17, 2015 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 11380 NW 27th Avenue
 Miami, FL

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Gaber, Cynthia, Chairwoman 2. Clayton, Lovey 3. Fils-Aime, Daniel 4. Rod, Denis 5. Huston, Albert 6. Manrique, Carlos 	<p>Acedo. Maleidy – <i>Youth Co-Op, Inc.</i></p> <p>Castillo, Alicia – <i>Adults Mankind Organization (AMO)</i></p> <p>Codoni, Mayelin – <i>Community Coalition Inc.</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 7. Arboleda, Carlos 8. Chi, Joe 9. Diggs, Bill 10. DuBois, Victoria 11. Garza, Maria 12. Jordan, Comm. Barbara 13. Regueiro, Maria 	<p>Farinas, Irene – <i>Adult Mankind Organization, Inc.</i></p> <p>Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i></p> <p>Mitchell, Carlena – <i>Miami- Dade County Public Schools</i></p> <p>Porro, W. – <i>City of Miami</i></p> <p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p>
<p>SFW STAFF Graham, Tomara Hernandez, Juan</p>	<p>Somellian, Ana – <i>Adults Mankind Organization</i></p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Chairwoman Maria Garza called the meeting to order at 8:17am and asked all those present introduced themselves. She thanked Vice-Chairwoman Cynthia Gaber for leading the Council meeting held in April.

Dr. Rod commended Youth Co-Op, Inc. Executive Director, Maria Rodriguez for the quality services provided by staff at the career centers her entity manages. Ms. Rodriguez thanked him for his recognition. Chairwoman Garza also thanked him for his comments and encouraged all to visit the centers at their leisure to see the various services being provided by this region. Chairwoman Garza later thanked and recognized former Workforce Services Improvement Committee Chairman, Daniel Fils-Aime for his many years of leadership.

Chairwoman Garza noted into record that a quorum had not been achieved.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez presented and read into record the following RET program contractors performance stats for the period of October 1, 2014 to May 31, 2015:

A total of 5,051 refugee job seekers were assisted into employment compared to a 4,637 from the same previous Program Year (PY) period.

- 14,692 refugee job seekers have been enrolled in the RET program;
- 2,784 refugees placed in employment are still working after 90 days of hire;
- 2,124 refugees placed in employment are still working after 180 days of hire; and
- 2,171 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

[Albert Huston arrived]

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Hernandez presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that five (5) of the nine (8) contractors met or exceeded the 65 percent of the PY 2014-15 performance measures. He went on to review with the Committee the RET Services Contractors Performance Summary that was attached to the item.

Mr. Hernandez furthermore advised the Council that staff met with representatives of UNIDAD and a follow-up meeting is scheduled to take place sometime this week.

No further questions or concerns.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Hernandez presented, read the item into record and noted that eight (8) of the 14 workforce service locations are meeting the required 65 percent requirement. He additionally noted that Transition Offender Services was the only contractor that met or exceeded YTD maximum Job Placements Standard.

No further questions or discussions.

6. Information – Workforce Services Regional Performance Overview

Mr. Hernandez presented the item and read into record the following stats:

For Program Year (PY) 2014-2015 (July 1, 2014 – April 30, 2015), the Workforce Services Contractors assisted the placement of 41,800 job seekers into employment compared to 35,117 for the same period last Program Year.

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 51% which resulted in this region ranking fourth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is slightly over 60.9%, resulting in fifth place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 42.6% which resulted in thirteenth place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT - EER is at 37.3% ranking fourth place out of the 24 Regional Workforce Board in the State.

Mr. Hernandez advised the Council that a two-day technical assistance workshop had been held for all staff.

He additionally advised that this region had the largest increase in employment compared to other regions throughout the state of Florida. Chairwoman Garza commended staff for their great work.

No further questions or discussions.

7. Information – Youth Partners & Regional Performance Update

Mr. Hernandez introduced the item and read into record the following stats:

- ✓ 364 of 368 in-school and out-of-school younger youth participants excited the program with positive outcomes.
- ✓ 2,184 of 2,442 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 275 of 277 in-school youth exited the program with a positive outcome
- ✓ 274 of 275 out-of-school youth exited the program with a positive outcome

Mr. Hernandez additionally noted into record that Adults Mankind Organization, Inc. (AMO) and Cuban American National Council (CNC) did not meet the youth skill attainment performance measures for both in-school or out-of-school youth programs. However, they would be placed on a Performance Improvement Plan monitored by SFWIB Youth Programs staff. Furthermore, for the period of July 1, 2014 to September 30, 2014, UNIDAD of Miami Beach performance measure for in-school youth program showed zero (0) percent.

[Mr. Carlos Manrique arrived; **quorum achieved**]

Chairwoman Garza questioned the zero (0) percent. SFWIB Youth Programs Manager, Tomara Graham explained that the information provided consists of only one quarter, of which UNIDAD of Miami Beach did not meet any of its performances during that period.

Both Mr. Huston and Mr. Clayton questioned as to why the contracted period consisted of only one quarter. Ms. Graham advised the Council that she would further research this information and provide more details to the Council at a later date.

Chairwoman Garza inquired about performance goals (standards) and Ms. Graham responded 100%. Mr. Clayton inquired about the time period for the other youth contractors. Ms. Graham reviewed with the Council the WIA Youth Partner's Performance report for the period of July 1, 2014 to May 31, 2014. She additionally advised that a more detailed single quarter report for each provider would be presented to the Council at a later date.

Chairwoman Garza inquired the low performances for AMO and CNC. Ms. Graham referenced the WIA Youth Partner's Performance report showing AMO at 83.44% for in-school and 84.38% for out-of-school; with regards to CNC, the report showing 84.23% for in-school and 80.24% for out-of-school where the required standard is 85%.

8. Information- Consumer Report Card Update

Mr. Hernandez read the item into record and reviewed with the Council the Consumer Report Card report for the period of 7/1/2014 to 6/30/2015.

Mr. Manrique referenced a recent article published by the Herald related to local training provider placement rates. He'd inquired about the process for determining each provider's placements. He asked whether if training providers are responsible to report the current rates. Mr. Hernandez responded, yes, and then explained it is the Career Center staff to validate the information being provided. Mr. Manrique asked whether the process consists of "spot checks" by career center staff. Mr. Hernandez responded that the process consists of 100% validation and then he provided further details.

2. Approval of June 19, 2014, August 21, 2014, October 30, 2014, December 18, 2014 and February 19, 2015 WSI Committee Meeting Minutes and April 30, 2015 Performance Council Meeting minutes.

Dr. Denis Rod moved the approval of June 19, 2014, August 21, 2014, October 30, 2014, December 18, 2014 and February 19, 2015 WSI Committee Meeting Minutes, as well as April 30, 2015 Performance Council Meeting Minutes. Motion Seconded by Mr. Lovey Clayton; **Motion Passed Unanimously**

7. Recommendation as to Approval to Renew Existing Workforce Services Contracts for Program Year 2015-16

Chairwoman Garza introduced the item and Mr. Hernandez further presented staff's recommendation for the Council's approval to authorize staff to renew the existing Workforce Services contracts for Program Year (PY) 2015-16.

Mr. Carlos Manrique moved the approval to renew existing workforce services contracts. Motion seconded by Mr. Albert Huston; **Further Discussion(s):**

Mr. Manrique asked which contracts are being recommended for renewal. Mr. Hernandez responded that all are being recommended. Mr. Manrique inquired about the threshold and Mr. Hernandez responded 65%. Mr. Manrique further questioned staff's recommendation that contracts be renewed when a few did not meet the required threshold. He later inquired about Performance Improvement Plan similar to Youth Programs Contracts for those that did not meet the threshold. Mr. Hernandez responded that the process already exist as they have met with the individual providers that scored

below threshold. Mr. Hernandez additionally explained some of the low performances were due to unforeseen circumstances and he gave some examples. Mr. Manrique commented there should be consistency across the board with regards to performance enforcement. Chairwoman Garza concurred and stated especially when providers were a few points shy of achieving the required threshold for Youth Program performances.

Mr. Manrique amended his original motion that this item be brought back in six months with updates.

Motion Passed As Amended with Unanimous Consent

Meeting adjourned at 8:43am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: April 21, 2016, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 20, 2015 at 8:00am
 Doubletree Miami Airport Hotel -
 Mart/Airport Hotel and Exhibition Center
 11380 NW 27th Avenue
 Miami, FL

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
<ol style="list-style-type: none"> 1. Garza, Maria, Chairwoman 2. Gaber, Cynthia, Vice - Chairwoman 3. Fils-Aime, Daniel 4. Rod, Denis 	<p>Barroso, Lupe – <i>Cuban National Council, Inc.</i></p> <p>Castillo, Alicia – <i>Adults Mankind Organization (AMO)</i></p> <p>Farinas, Irene – <i>Adult Mankind Organization, Inc.</i></p> <p>Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i></p> <p>Jiminez, Raisa – <i>Cuban National Council, Inc.</i></p> <p>Joseph, Vanessa – <i>Human Community Services</i></p> <p>Kos, Claudia – <i>Youth Co-Op, Inc.</i></p>	<p>Mitchell, Carlena – <i>Miami- Dade County Public Schools</i></p> <p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p> <p>Somellian, Ana – <i>Adults Mankind Organization</i></p> <p>Stanley – <i>Human Community Services</i></p> <p>Velez, Paulina - <i>Youth Co-Op, Inc.</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 5. Arboleda, Carlos 6. Chi, Joe 7. Clayton, Lovey 8. Diggs, Bill 9. DuBois, Victoria 10. Huston, Albert 11. Jordan, Comm. Barbara 12. Manrique, Carlos 13. Regueiro, Maria 		
<p>SFW STAFF Beasley, Rick Hernandez, Juan Gonzalez, Frances</p>		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Chairwoman Maria Garza called the meeting to order at 8:29am and asked all those present introduced themselves. She noted into record that a quorum had not been achieved.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez presented and read into record the following RET program contractors' performance stats for the period of October 1, 2014 to June 30, 2015:

A total of 5,691 refugee job seekers were assisted into employment compared to a 5,222 from the same prior Program Year (PY).

- 16,725 refugee job seekers have been enrolled in the RET program;
- 3,258 refugees placed in employment are still working after 90 days of hire;
- 2,370 refugees placed in employment are still working after 180 days of hire; and
- 2,439 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Chairwoman Garza introduced the item. Mr. Hernandez further presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that five (5) of the nine (8) contractors met or exceeded the 65 percent of the PY 2014-15 performance measures. He additionally reviewed with the Council the RET Services Contractors' Performance Summary and noted into record the following five contractors that met or exceeded performance:

- Adults Mankind Organization, Inc.;
- Arbor E&T, LLC;
- Cuban National Council, Inc.;
- Miami Beach Latin Chamber of Commerce, Inc.; and
- Youth Co-Op, Inc.

Mr. Fils-Aime inquired about UNIDAD of Miami Beach, Inc. performance. Mr. Hernandez explained the entity is currently on notice due to lack of meeting the minimum performance and staff will provide an updated Plan of Corrective Action (POCA) report to the Council at a later date.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Hernandez presented, read the item into record and noted that only one (1) of the 14 workforce service locations met the required 65 percent performance standard.

Ms. Garza commented that the contractors are performing really well considering the fact this report only reflects one month reporting period. Mr. Hernandez concurred adding this shows improvement from prior years for the same reporting period.

No further questions or discussions.

6. Information – Workforce Services Regional Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez further presented and read into record the following data:

For Program Year (PY) 2014-2015 (July 1, 2014 – June 30, 2015), the Workforce Services Contractors assisted the placement of 50,739 job seekers into employment compared to 43,095 for the same period last Program Year.

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 59.5% which resulted in 4th place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is at 62.2%, resulting in 4th place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 42.5% which resulted in 13th place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT - EER is at 37.6% ranking 4th place out of the 24 Regional Workforce Board in the State.

He additionally reviewed with the Council DEO Monthly Management Report for the period of July 1, 2014 through June 30, 2015 (Year-to-Date).

Chairwoman Garza commended this region for its current performance rankings. She went on to inquire about retention and average wages. Mr. Hernandez responded that prior program year reporting showed an average wage of close to \$10.00 an hour. Mr. Fils-Aime also commended staff.

Dr. Rod inquired about region 4. He also commended this region's overall performance ranking and shared his concerns regarding career centers that are positively impacting this region's performances but are not being recognized in the monthly management reports. Mr. Hernandez further explained again this is a one month reporting period.

Chairwoman Garza asked whether staff could provide quarterly reports to capture more results. Mr. Hernandez explained this could be possible. However, he noted staff reviews performances on a daily basis.

Chairwoman Garza requested staff to continue report monthly reports.

7. Information – Youth Partners & Regional Performance Update

Mr. Hernandez introduced the item and read into record the following stats:

- ✓ 426 of 440 in-school and out-of-school younger youth participants excited the program with positive outcomes.
- ✓ 2,369 of 2,668 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 310 of 323 in-school youth exited the program with a positive outcome
- ✓ 264 of 265 out-of-school youth exited the program with a positive outcome

Mr. Hernandez responded to the Council regarding a prior concern.

Mr. Hernandez later responded to a prior discussion related to “Zero Data” Mr. Fils-Aime inquired about continued services to clients and Mr. Hernandez further explained.

8. Information- Consumer Report Card Update

Mr. Hernandez presented and read the item into record.

No further questions or discussions.

9. Information- Individual Training Account (ITA) Performance Report Program Year 2013-2014

Mr. Hernandez presented and read the item into record. He reviewed with the Council the Training Programs Recommended for Removal report. Executive Director Rick Beasley also briefly discussed the purpose of the report.

No further questions or discussions.

10. Recommendation as to Approval of May and June Performance Incentive of \$300 to Each of the Top Two (2) Workforce Services Professionals in the Region

Mr. Hernandez presented the item and announced the following top two Workforce Professionals:

May 2015 Top Performers

1. **John Ramos** from North Miami Beach Career Center
2. **Nathalie Colimon** from Perrine Career Center

June 2015 2015 Top Performers

1. **Fabiola Caraballo** from Little Havana Career Center
2. **Eugenio Reyes** from Hialeah Downtown Career Center

Dr. Rod congratulated all of the top performers, especially Fabiola Caraballo who he has witnessed the great services she provides at the Little Havana Career center. Chairwoman Garza also congratulated all and thanked them for going above and beyond the call of duty. She thanked staff for implementing such incentive.

Deferred Item (s):

2. Approval of June 17, 2015 Performance Council Meeting Minutes

Meeting adjourned at 8:43am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2C

DATE: April 21, 2016, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 15, 2015 at 8:00am
 Doubletree Miami Airport Hotel - Convention Center
 11380 NW 27th Avenue
 Miami, FL

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
<ol style="list-style-type: none"> 1. Gaber, Cynthia, Vice - Chairwoman 2. Clayton, Lovey 3. Fils-Aime, Daniel 4. Huston, Albert 5. Manrique, Carlos 6. Rod, Denis 	<p>Barroso, Lupe – <i>Cuban National Council, Inc.</i></p> <p>Castillo, Alicia – <i>Adults Mankind Organization (AMO)</i></p> <p>Farinas, Irene – <i>Adult Mankind Organization, Inc.</i></p> <p>Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i></p> <p>Jiminez, Raisa – <i>Cuban National Council, Inc.</i></p> <p>Kos, Claudia – <i>Youth Co-Op, Inc.</i></p>	<p>Mitchell, Carlena – <i>Miami- Dade County Public Schools</i></p> <p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p> <p>Somellian, Ana – <i>Adults Mankind Organization</i></p> <p>Stanley – <i>Human Community Services</i></p> <p>Velez, Paulina - <i>Youth Co-Op, Inc.</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 7. Arboleda, Carlos 8. Chi, Joe 9. Diggs, Bill 10. Garza, Maria, Chairwoman 11. Jordan, Comm. Barbara 12. Regueiro, Maria <p>SFW STAFF Hernandez, Juan</p>		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Vice Chairwoman Cynthia Gaber called the meeting to order at 8:19am and asked all those present introduced themselves. She advised all that anyone requesting to speak must first complete a request to speak form and noted into record that a quorum had not been achieved.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Vice-Chairwoman Gaber introduced the item. Mr. Hernandez presented and read into record the following RET program contractors' performance stats for the period of October 1, 2014 to August 31, 2015:

A total of 9,774 refugee job seekers were assisted into employment compared to a 6,439 for the same prior Program Year (PY).

- 21,390 refugee job seekers have been enrolled in the RET program;
- 4,043 refugees placed in employment are still working after 90 days of hire;
- 2,994 refugees placed in employment are still working after 180 days of hire; and
- 3,112 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Chairwoman Gaber introduced the item. Mr. Hernandez further presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that seven (7) of the eight (8) contractors met or exceeded the 65 percent of the PY 2014-15 performance measures.

No further questions or discussions.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Hernandez presented, read the item into record and noted that only five (5) of the 14 workforce service locations met the required 65 percent performance standard.

Additionally,

- Eleven (11) of the fourteen (14) Workforce Services Contractors have met or exceeded their minimum YTD Job Placements standards.
- Eight (8) of the fourteen (14) Workforce Services Contractors have met or exceeded their maximum YTD Job Placements standards.

Mr. Manrique inquired about the amount of centers that did not meet performances for the above period. Mr. Hernandez explained the current report shows an increase compared to prior reporting period.

Mr. Manrique inquired about the number of performance measures per centers. Mr. Hernandez explained that all except one are required to meet the same amount of measures.

6. Information – Workforce Services Regional Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez further presented and read into record the following data:

For Program Year (PY) 2014-2015 (July 1, 2014 – August 31, 2015), the Workforce Services Contractors achieved the following:

- 8,236 job seekers were placed into jobs that exited the system compared to 7,252 for the same period last PY, a 13.6 percent increase compared to the same period last PY.
- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 71.6% which resulted in 4th place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is at 68%, resulting in 3rd place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 41.8% which resulted in 10th place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT - EER is at 36.6% ranking 9th place out of the 24 Regional Workforce Board in the State.

He additionally reviewed with the Council DEO's Monthly Management Report for the period of July 1, 2014 through June 30, 2015 (Year-to-Date).

Mr. Fils-Aime inquired about performance measures and ranking processes due to the fact some regions are larger than others. Mr. Hernandez further explained that regions are not being ranked by the sizes.

7. Information – Youth Partners & Regional Performance Update

Vice –Chairwoman Cynthia Gaber introduced the item. Mr. Hernandez further discussed and read into record the following draft information:

- ✓ 159 of 191 in-school and out-of-school younger youth participants exited the program with positive outcomes.
- ✓ 361 of 391 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 84 of 863 in-school youth exited the program with a positive outcome
- ✓ 75 of 105 out-of-school youth exited the program with a positive outcome

Mr. Huston asked whether the above data includes those that attended the Aviation Program. Mr. Hernandez responded staff will further research and provided details at a later date.

No further questions or discussions.

8. Information- Consumer Report Card Update

Vice Chairwoman Cynthia Gaber introduced the item. Mr. Hernandez further discussed and read the item into record.

No further questions or discussions.

9. Information- July and August Performance Incentives of \$300 to Each of the Top Two (2) Workforce Services Professionals in the Region

Mr. Hernandez presented the item and announced the following top two Workforce Professionals:

July 2015 Top Performers

1. **Rosario Del Puerto** from North Miami Beach Career Center
2. **Fabiola Caraballo** from Little Havana Career Center

August 2015 2015 Top Performers

1. **Fabiola Caraballo** from Little Havana Career Center
2. **Rosario Del Puerto** from North Miami Beach Career Center

Dr. Rod once again commended Fabiola Caraballo for the great services she provides. He additionally commended the agency. He briefly shared that this is what drew him to be a member of the Board. Both he and Mr. Fils-Aime suggested recognizing top performing centers as well. Mr. Clayton recommended board members receive a list of all the centers and center director's names. Mr. Hernandez responded that the list is available on CareerSource South Florida's website. Mr. Clayton requested the list be provided to the members by staff.

Dr. Rod recommended board members be invited to award presentations held at the individual centers.

Mr. Huston requested coffee be provided to members of the Board at every meeting.

Request to Speak (Public Hearing):

Youth Co-Op, Inc. Executive Director Maria Rodriguez requested to speak regarding her concerns of the current balance Scorecard report. Mr. Hernandez explained the scorecard is currently in draft due to some discrepancies. However, Ms. Rodriguez stated that draft report should not have been published.

Mr. Huston shared his concern regarding inaccuracies of the scorecard and recommended staff meet with the centers to correct the discrepancies. Mr. Clayton shared his comment as well. Mr. Hernandez explained

Deferred Item (s):

2. Approval of August 20, 2015 Performance Council Meeting Minutes

There being no further business to come before the Council, the meeting adjourned at 8:43am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: April 21, 2016 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

February 18, 2016 at 8:00am
 Doubletree Miami Airport Hotel -
 Mart/Airport Hotel – Exhibition Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
<ol style="list-style-type: none"> 1. Garza, Maria, Chairwoman 2. Clayton, Lovey 3. Huston, Albert 	<p>Buitrago, Jessica – <i>Cuban National Council Inc. (CNC)</i></p> <p>Castillo, Alicia – <i>Adults Mankind Organization (AMO)</i></p>	<p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p> <p>Sante, Alicia – <i>Youth Co-Op, Inc.</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Gaber, Cynthia, Vice - Chairwoman 5. Chi, Joe 6. Diggs, Bill 7. Fils-Aime, Daniel 8. Rod, Denis 9. Jordan, Comm. Barbara 10. Manrique, Carlos 11. Regueiro, Maria 	<p>Farinas, Irene – <i>Adult Mankind Organization, Inc.</i></p> <p>Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i></p> <p>Mitchell, Carlena – <i>Miami- Dade County Public Schools</i></p> <p>Rodanes, Carlos – <i>New Horizons of South Florida</i></p>	<p>Somellian, Ana – <i>Adults Mankind Organization</i></p> <p>Starr, Rey – <i>Cuban National Council, Inc. (CNC)</i></p> <p>Torres, Cathy – <i>Florida Keys Community College</i></p> <p>Velez, Paulina - <i>Youth Co-Op, Inc.</i></p> <p>Williams, Steve – <i>Mission United</i></p>
<p>SFW STAFF Perrin, Yian Smith, Robert</p>		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Chairwoman Maria Garza called the meeting to order at 8:30am and asked all those present introduced themselves. She noted that a quorum of members had not been achieved.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Chairwoman Garza introduced the item. SFWIB Adult Programs Supervisor, Robert Smith further discussed and presented the following RET program contractors' performance stats for the period of October 1, 2014 to June 30, 2015:

A total of 2,663 refugee job seekers were assisted into employment compared to a 2,443 from the same prior Program Year (PY).

- 21,741 refugee job seekers enrolled in the RET program;
- 1,348 refugees are still working after 90 days of hire;
- 999 refugees are still working after 180 days of hire; and
- 1,059 refugees are receiving health benefits through their employer.

[Mr. Albert Huston arrived]

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Chairwoman Garza introduced the item. Mr. Robert Smith further presented and read into record the refugee employment and training program balanced scorecard summary report.

Chairwoman Garza asked whether if the scores are year to date. Mr. Smith responded, "Yes".

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Smith presented and read the item into record.

No further questions or discussions.

6. Information – Workforce Services Regional Performance Overview

Mr. Smith presented the item and read the following into record:

For Program Year (PY) 2014-2015 (July 1, 2015 – December 30, 2015), the Workforce Services placed 26,717 job seekers into employment compared to 24,224 for the same period last Program Year.

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 68.2% which resulted in 4th place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is at 70.9%, resulting in 4th place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 43.4% which resulted in 9th place ranking out of the 24 Regional Workforce Board in the State.

- CAP/WT - EER is at 38% ranking 8th place out of the 24 Regional Workforce Board in the State.

Mr. Smith additionally reviewed with the Council DEO's Monthly Management Report for the period of July 1, 2015 to December 2015.

Mr. Clayton inquired about the jurisdiction of region 9. Mr. Smith responded Alachua and Bradford Counties. Mr. Clayton also inquired about region 22 and Mr. Roberts responded Broward County.

Chairwoman Garza briefly commented on the region's sizes across the state. Mr. Huston also commented that region 23 is more than likely the most culturally diverse region in the state which could be a challenge.

7. Information – Youth Partners & Regional Performance Update

Mr. Smith introduced the item and read into record the following stats:

- ✓ 198 of 202 in-school and out-of-school younger youth participants excited the program with positive outcomes.
- ✓ 791 of 860 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 128 of 132 in-school youth exited the program with a positive outcome
- ✓ 145 of 148 out-of-school youth exited the program with a positive outcome

Chairwoman Garza asked whether the programs offered are afterschool. Mr. Smith responded that the programs consist of Job Readiness, training, in-school and out-of-school. She additionally inquired about the age groups and Mr. Smith responded up to 24 years of age for the younger adult program.

No further questions or discussions.

Deferred Item (s):

- 2. Approval of October 15, 2015 Performance Council Meeting Minutes**
- 8. Information – Consumer Report Card Update**

There being no further business to come before the Board, the meeting adjourned at 8:52am.



SFWIB PERFORMANCE COUNCIL

DATE: 4/21/2016

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM
PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

For Program Year (PY) 2015-16, the Refugee Employment and Training (RET) Program Contractors assisted in placing a total of 4,427 refugee job seekers into employment from October 1, 2015 through April 3, 2016, as compared to 3,749 for the same period in the previous PY. This is an overall placement increase of 18 percent.

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 29,186 refugee job seekers enrolled in the RET Program
- 2,267 refugees were working 90 days after hire
- 1,715 refugees were working 180 days after hire
- 1,774 refugees are receiving health benefits through the employer

Through the efforts of the Performance Improvement Team (PIT), the RET Program Contractors and SFWIB staff continues to work diligently to enhance the quality of services offered to refugee job seekers and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Regional

Regional		Region	
	Measure		
1	Entered Employment Rate	10.291%	↑
2	Entered Employment Rate LTY	8.82%	↑
3	Employed on the 90th Day	70.074%	↓
4	Employed on the 180th Day	69.513%	↓
5	Health Benefits	46.433%	↑
6	Placements (YTD)	2,627	
7	Intakes (YTD)	8,197	
8	EFM Placements (YTD)	61.05%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

AMO

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	9.659%	↑
2	Entered Employment Rate LTY	NA	8.287%	↑
3	Employed on the 90th Day	NA	83.372%	↓
4	Employed on the 180th Day	NA	87.075%	↓
5	Health Benefits	46.433%	57.393%	↑
6	Placements	NA	508	
7	Intakes	NA	1,136	
8	EFM Placements	NA	17,300.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Arbor E&T, LLC

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	11.818%	↓
2	Entered Employment Rate LTY	NA	10.704%	↓
3	Employed on the 90th Day	NA	73.103%	↓
4	Employed on the 180th Day	NA	80.00%	↓
5	Health Benefits	46.433%	39.367%	↓
6	Placements	NA	272	
7	Intakes	NA	1,285	
8	EFM Placements	NA	23,600.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

CANC

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	12.305%	↑
2	Entered Employment Rate LTY	NA	11.35%	↑
3	Employed on the 90th Day	NA	75.155%	↓
4	Employed on the 180th Day	NA	65.152%	↓
5	Health Benefits	46.433%	44.318%	↑
6	Placements	NA	320	
7	Intakes	NA	881	
8	EFM Placements	NA	27,600.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Community Coalition

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	5.154%	↑
2	Entered Employment Rate LTY	NA	4.011%	↑
3	Employed on the 90th Day	NA	45.528%	↓
4	Employed on the 180th Day	NA	47.573%	↓
5	Health Benefits	46.433%	49.701%	↑
6	Placements	NA	212	
7	Intakes	NA	623	
8	EFM Placements	NA	12,200.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Lutheran Services

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	13.356%	↑
2	Entered Employment Rate LTY	NA	12.109%	↑
3	Employed on the 90th Day	NA	63.265%	↑
4	Employed on the 180th Day	NA	64.706%	↓
5	Health Benefits	46.433%	38.889%	↑
6	Placements	NA	533	
7	Intakes	NA	1,366	
8	EFM Placements	NA	33,500.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Miami Beach Latin Chamber

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	19.519%	↑
2	Entered Employment Rate LTY	NA	15.954%	↑
3	Employed on the 90th Day	NA	81.081%	↓
4	Employed on the 180th Day	NA	89.655%	↑
5	Health Benefits	46.433%	66.176%	↓
6	Placements	NA	83	
7	Intakes	NA	205	
8	EFM Placements	NA	4,300.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Youth Co-Op

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	9.987%	↓
2	Entered Employment Rate LTY	NA	8.185%	↓
3	Employed on the 90th Day	NA	66.921%	↓
4	Employed on the 180th Day	NA	64.483%	↓
5	Health Benefits	46.433%	45.522%	↑
6	Placements	NA	699	
7	Intakes	NA	2,686	
8	EFM Placements	NA	35,400.00%	↑



SFWIB PERFORMANCE COUNCIL

DATE: 4/21/2016

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Refugee Employment and Training (RET) Balanced Scorecard Report measures the performance of RET Service Contractors. The report for Program Year (PY) 2015-16, is from October 1, 2015 through April 3, 2016.

The RET Services Contractors Balanced Scorecard Performance Summary, for the same period, shows that three of seven Contractors have either met or exceeded 65 percent of the PY 2015-16 performance measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

RET SERVICES CONTRACTORS PERFORMANCE SUMMARY

Balanced Scorecard PY '15-'16
October 1, 2015 -April 3, 2016

RET Services Contractors	# of Performance Measures Standards Met *	# of Performance Measures	% of Performance Measures Standards Met
Adults Mankind Organization, Inc.	6	8	75%
Arbor E & T, LLC	6	8	75%
Cuban American National Council, Inc.	6	8	75%
Community Coalition, Inc.	5	8	63%
Lutheran Services of Florida, Inc.	5	8	63%
Miami Beach Latin Chamber of Commerce, Inc.	6	8	75%
Youth Co-Op, Inc.	5	8	63%
Region	6	8	75%

** Performance Measures: Entered Employment Rate (EER) and EER Less Than a Year (LTY) were applied by April 2015.*

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

Regional

Regional		
	Measure	Region
1	Entered Employment Rate	13.013% ↓
2	Entered Employment Rate LTY	11.193% ↓
3	Employed on the 90th Day	77.85% ↓
4	Employed on the 180th Day	79.656% ↓
5	Health Benefits	43.738%
6	Placements (YTD)	4,427
7	Intakes (YTD)	18,017
8	EFM Placements (YTD)	88.571% ↑

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

AMO

Per Provider			
	Measure	Region	Center
1	Entered Employment Rate	13.013%	13.897%
2	Entered Employment Rate LTY		11.933%
3	Employed on the 90th Day	NA	89.052%
4	Employed on the 180th Day	NA	90.061%
5	Health Benefits	43.738%	53.121%
6	Placements	NA	831
7	Intakes	NA	2,349
8	EFM Placements	NA	39,900.00%



ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

Arbor E&T, LLC

Per Provider			
	Measure	Region	Center
1	Entered Employment Rate	13.013%	12.618%
2	Entered Employment Rate LTY		11.311%
3	Employed on the 90th Day	NA	82.222%
4	Employed on the 180th Day	NA	88.591%
5	Health Benefits	43.738%	41.31%
6	Placements	NA	448
7	Intakes	NA	2,855
8	EFM Placements	NA	39,600.00%



ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

CANC

Per Provider			
	Measure	Region	Center
1	Entered Employment Rate	13.013%	14.937%
2	Entered Employment Rate LTY		14.027%
3	Employed on the 90th Day	NA	81.07%
4	Employed on the 180th Day	NA	85.833%
5	Health Benefits	43.738%	42.184%
6	Placements	NA	459
7	Intakes	NA	1,459
8	EFM Placements	NA	41,700.00%



ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

Community Coalition

Per Provider			
	Measure	Region	Center
1	Entered Employment Rate	13.013%	7.554%
2	Entered Employment Rate LTY		6.039%
3	Employed on the 90th Day	NA	61.257%
4	Employed on the 180th Day	NA	64.407%
5	Health Benefits	43.738%	40.952%
6	Placements	NA	360
7	Intakes	NA	1,439
8	EFM Placements	NA	23,400.00%



ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

Lutheran Services

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	13.013%	14.50%	↓
2	Entered Employment Rate LTY		13.172%	↓
3	Employed on the 90th Day	NA	75.949%	↓
4	Employed on the 180th Day	NA	68.447%	↓
5	Health Benefits	43.738%	40.136%	
6	Placements	NA	947	
7	Intakes	NA	3,699	
8	EFM Placements	NA	65,300.00%	↑

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

Miami Beach Latin Chamber

Per Provider			
	Measure	Region	Center
1	Entered Employment Rate	13.013%	26.059%
2	Entered Employment Rate LTY		22.551%
3	Employed on the 90th Day	NA	84.444%
4	Employed on the 180th Day	NA	93.878%
5	Health Benefits	43.738%	67.227%
6	Placements	NA	134
7	Intakes	NA	329
8	EFM Placements	NA	8,900.00%



ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 4/3/2016

Youth Co-Op

Per Provider			
	Measure	Region	Center
1	Entered Employment Rate	13.013%	12.718%
2	Entered Employment Rate LTY		10.351%
3	Employed on the 90th Day	NA	72.846%
4	Employed on the 180th Day	NA	77.833%
5	Health Benefits	43.738%	40.525%
6	Placements	NA	1,248
7	Intakes	NA	5,871
8	EFM Placements	NA	78,200.00%



ND = No data

NA = Region performance not applicable for this measure

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SFWIB PERFORMANCE COUNCIL

DATE: 4/21/2016

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Balanced Scorecard measures the performance of the region's Career Center Service Partners. The report for Program Year (PY) 2015-16, is from July 1, 2015 through April 3, 2016.

The PY 2015-16 Balanced Scorecard Performance Summary for the same period indicates 11 of the 14 Workforce Services locations are meeting the required 65 percent of the measures.

The region's Balanced Scorecard Job Placements Year-to-Date (YTD) summary report, for the period of July 1, 2015 through April 3, 2016, shows the Region had a total of 46,408 job placements; which is 107 percent of the minimum standard and 91 percent of the maximum standard.

- Six of the 14 Workforce Services contracts have met or exceeded their minimum YTD Job Placements standard
- Six of the 14 Workforce Services contracts have met or exceeded their maximum YTD Job Placements standard

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

WORKFORCE SERVICES CONTRACTORS PERFORMANCE SUMMARY

Balanced Scorecard PY '15-'16 (July 1, 2015 through April 4, 2016) *

A Contractor must meet or exceed 65% of the Balanced Scorecard Performance Measures

Workforce Services Contractors	Workforce Services Locations	# of Performance Measures Standards Met	# of Performance Measures	% of Performance Measures Standards Met
Arbor E & T, LLC	Hialeah Downtown Career Center	11	18	61.1%
	Carol City Career Center	12	18	66.7%
	Miami Beach Career Center	12	18	66.7%
	Opa-Locka Career Center	10	18	55.6%
City of Miami	City of Miami Career Center	12	18	66.7%
Ser Jobs for Progress, Inc.	North Miami Beach Career Center	13	18	72.2%
Transition, Inc.	Transition ** Offender Service Center	6	18	33.3%
Youth Co-Op, Inc.	Florida Keys Career Center	12	18	66.7%
	Homestead Career Center	14	18	77.8%
	Little Havana Career Center	12	18	66.7%
	Northside Career Center	12	18	66.7%
	Perrine Career Center	15	18	83.3%
	South Miami Career Center	13	18	72.2%
	West Dade Career Center	13	18	72.2%
Region	All	12	18	66.7%

* Draft

** Transition Inc. doesn't have 2 CAP and 1 SNAP for a total of 16 performance measures.

*** The SNAP EER is not calculated as the program is currently under review.

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Regional

Performance			
	Measure	Standard	Region
1	Level of Services for Special Groups	88.947%	100.00%
2	Training Completion Rate	70%	93.966%
3	Training Completion Placement Rate	70%	89.908%
4	Training Related Placements	70%	90.816%
5	Job Openings Index	7,348	22,313
6	WP Entered Employment Rate	55%	66.106%
7	WIA Adult & Dislocated Worker EER	93%	99.657%
8	CAP Entered Employment Rate	38%	36.785%
9	CAP Participation Rate	55%	42.532%
10	Short-Term Veterans EER	51%	59.642%
11	SNAP EER	30%	23.232%
12	Number of Training Enrollments	1,843	1,148
13	Employment (Obtained and Direct)	51,113	46,428
14	Employment Average Wage	\$13.87	\$10.08
15	Employers Served	14,767	16,466
16	Employer Services (Level 1)	7,175	11,070
Economic Impact			
17	Cost Per Placement	\$656.91	\$370.97
18	Net Economic Benefit	\$27,452.54	\$20,595.98
19	Return on the Investment	\$43.75	\$55.66

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Arbor E&T, LLC

Carol City center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.871%	100.00%	8.868%
2	Training Completion Rate	70%	93.966%	90.909%
3	Training Completion Placement Rate	70%	89.908%	90.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	629	22,313	1,674
6	WP Entered Employment Rate	55%	66.106%	71.445%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	32.505%
9	CAP Participation Rate	55%	42.532%	37.731%
10	Short-Term Veterans EER	51%	59.642%	63.492%
11	SNAP EER	30%	23.232%	7.143%
12	Number of Training Enrollments	128	1,148	87
13	Employment (Obtained and Direct)	4,230	46,428	4,015
14	Employment Average Wage	\$13.87	\$10.08	\$10.93
15	Employers Served	1,264	16,466	1,498
16	Employer Services (Level 1)	614	11,070	1,031
Economic Impact				
17	Cost Per Placement	\$595.31	\$370.97	\$311.69
18	Net Economic Benefit	\$27,494.27	\$20,595.98	\$22,428.95
19	Return on the Investment	\$46.94	\$55.66	\$71.96

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Arbor E&T, LLC

Hialeah Downtown center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.39%	100.00%	6.619%
2	Training Completion Rate	70%	93.966%	66.667%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	666	22,313	4,020
6	WP Entered Employment Rate	55%	66.106%	67.585%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	31.879%
9	CAP Participation Rate	55%	42.532%	52.547%
10	Short-Term Veterans EER	51%	59.642%	75.862%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	128	1,148	89
13	Employment (Obtained and Direct)	3,939	46,428	3,601
14	Employment Average Wage	\$13.87	\$10.08	\$10.12
15	Employers Served	1,340	16,466	1,492
16	Employer Services (Level 1)	651	11,070	1,162
Economic Impact				
17	Cost Per Placement	\$606.47	\$370.97	\$321.63
18	Net Economic Benefit	\$27,493.47	\$20,595.98	\$20,735.88
19	Return on the Investment	\$46.87	\$55.66	\$64.47

Number of Performance Measures Met	11
Number of Performance Measures	18
Percent of Performance Measures Met	61.1%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Arbor E&T, LLC

Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	3.346%	100.00%	6.985%
2	Training Completion Rate	70%	93.966%	83.333%
3	Training Completion Placement Rate	70%	89.908%	80.00%
4	Training Related Placements	70%	90.816%	25.00%
5	Job Openings Index	439	22,313	1,388
6	WP Entered Employment Rate	55%	66.106%	75.176%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	42.169%
9	CAP Participation Rate	55%	42.532%	34.375%
10	Short-Term Veterans EER	51%	59.642%	55.00%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	73	1,148	20
13	Employment (Obtained and Direct)	2,192	46,428	1,434
14	Employment Average Wage	\$13.87	\$10.08	\$11.65
15	Employers Served	881	16,466	958
16	Employer Services (Level 1)	428	11,070	724
Economic Impact				
17	Cost Per Placement	\$613.34	\$370.97	\$389.79
18	Net Economic Benefit	\$27,486.82	\$20,595.98	\$23,849.49
19	Return on the Investment	\$46.34	\$55.66	\$61.19

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Arbor E&T, LLC

Opa Locka center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.688%	100.00%	3.037%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	344	22,313	637
6	WP Entered Employment Rate	55%	66.106%	66.327%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	33.824%
9	CAP Participation Rate	55%	42.532%	22.737%
10	Short-Term Veterans EER	51%	59.642%	24.39%
11	SNAP EER	30%	23.232%	66.667%
12	Number of Training Enrollments	46	1,148	25
13	Employment (Obtained and Direct)	1,765	46,428	765
14	Employment Average Wage	\$13.87	\$10.08	\$10.33
15	Employers Served	691	16,466	827
16	Employer Services (Level 1)	336	11,070	712
Economic Impact				
17	Cost Per Placement	\$597.00	\$370.97	\$455.35
18	Net Economic Benefit	\$27,493.27	\$20,595.98	\$21,035.41
19	Return on the Investment	\$46.86	\$55.66	\$46.20

Number of Performance Measures Met	10
Number of Performance Measures	18
Percent of Performance Measures Met	55.6%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

City of Miami

City of Miami center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.343%	100.00%	7.969%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	525	22,313	1,745
6	WP Entered Employment Rate	55%	66.106%	66.521%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	34.746%
9	CAP Participation Rate	55%	42.532%	24.516%
10	Short-Term Veterans EER	51%	59.642%	79.592%
11	SNAP EER	30%	23.232%	23.188%
12	Number of Training Enrollments	155	1,148	349
13	Employment (Obtained and Direct)	4,521	46,428	2,795
14	Employment Average Wage	\$13.87	\$10.08	\$10.50
15	Employers Served	1,055	16,466	1,417
16	Employer Services (Level 1)	512	11,070	1,240
Economic Impact				
17	Cost Per Placement	\$611.85	\$370.97	\$446.36
18	Net Economic Benefit	\$27,498.01	\$20,595.98	\$21,385.11
19	Return on the Investment	\$47.25	\$55.66	\$47.91

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

SER-Jobs For Progress, Inc.

North Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.241%	100.00%	9.32%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	88.889%
5	Job Openings Index	768	22,313	2,147
6	WP Entered Employment Rate	55%	66.106%	68.299%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	27.164%
9	CAP Participation Rate	55%	42.532%	38.808%
10	Short-Term Veterans EER	51%	59.642%	66.942%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	155	1,148	50
13	Employment (Obtained and Direct)	5,076	46,428	6,940
14	Employment Average Wage	\$13.87	\$10.08	\$11.44
15	Employers Served	1,543	16,466	1,963
16	Employer Services (Level 1)	749	11,070	1,418
Economic Impact				
17	Cost Per Placement	\$597.25	\$370.97	\$257.51
18	Net Economic Benefit	\$27,496.00	\$20,595.98	\$23,532.07
19	Return on the Investment	\$47.08	\$55.66	\$91.38

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Transition Inc

Transition Offender Service center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.928%	100.00%	4.309%
2	Training Completion Rate	70%	93.966%	83.333%
3	Training Completion Placement Rate	70%	89.908%	20.00%
4	Training Related Placements	70%	90.816%	0.00%
5	Job Openings Index	51	22,313	354
6	WP Entered Employment Rate	55%	66.106%	48.415%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	50.00%
8	CAP Entered Employment Rate	38%	36.785%	0.00%
9	CAP Participation Rate	55%	42.532%	0.00%
10	Short-Term Veterans EER	51%	59.642%	40.541%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	91	1,148	24
13	Employment (Obtained and Direct)	628	46,428	597
14	Employment Average Wage	\$13.87	\$10.08	\$9.29
15	Employers Served	101	16,466	146
16	Employer Services (Level 1)	50	11,070	39
Economic Impact				
17	Cost Per Placement	\$1,946.99	\$370.97	\$966.28
18	Net Economic Benefit	\$25,681.80	\$20,595.98	\$18,353.17
19	Return on the Investment	\$10.71	\$55.66	\$18.99

Number of Performance Measures Met	6
Number of Performance Measures	18
Percent of Performance Measures Met	33.3%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op

Florida Keys center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.791%	100.00%	2.762%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	143	22,313	942
6	WP Entered Employment Rate	55%	66.106%	63.711%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	47.619%
9	CAP Participation Rate	55%	42.532%	50.00%
10	Short-Term Veterans EER	51%	59.642%	61.224%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	182	1,148	9
13	Employment (Obtained and Direct)	1,465	46,428	1,086
14	Employment Average Wage	\$13.87	\$10.08	\$11.86
15	Employers Served	286	16,466	339
16	Employer Services (Level 1)	139	11,070	172
Economic Impact				
17	Cost Per Placement	\$1,851.55	\$370.97	\$932.67
18	Net Economic Benefit	\$26,111.12	\$20,595.98	\$23,740.08
19	Return on the Investment	\$13.26	\$55.66	\$25.45

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op

Homestead center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.426%	100.00%	6.582%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	498	22,313	1,072
6	WP Entered Employment Rate	55%	66.106%	60.702%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	96.842%
8	CAP Entered Employment Rate	38%	36.785%	54.381%
9	CAP Participation Rate	55%	42.532%	62.54%
10	Short-Term Veterans EER	51%	59.642%	55.556%
11	SNAP EER	30%	23.232%	20.00%
12	Number of Training Enrollments	128	1,148	130
13	Employment (Obtained and Direct)	3,957	46,428	3,434
14	Employment Average Wage	\$13.87	\$10.08	\$8.44
15	Employers Served	1,002	16,466	1,019
16	Employer Services (Level 1)	487	11,070	610
Economic Impact				
17	Cost Per Placement	\$603.30	\$370.97	\$478.88
18	Net Economic Benefit	\$27,493.38	\$20,595.98	\$17,073.20
19	Return on the Investment	\$46.87	\$55.66	\$35.65

Number of Performance Measures Met	14
Number of Performance Measures	18
Percent of Performance Measures Met	77.8%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op

Little Havana center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.85%	100.00%	7.914%
2	Training Completion Rate	70%	93.966%	93.333%
3	Training Completion Placement Rate	70%	89.908%	85.714%
4	Training Related Placements	70%	90.816%	91.667%
5	Job Openings Index	642	22,313	3,189
6	WP Entered Employment Rate	55%	66.106%	60.571%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	41.791%
9	CAP Participation Rate	55%	42.532%	44.504%
10	Short-Term Veterans EER	51%	59.642%	61.538%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	164	1,148	66
13	Employment (Obtained and Direct)	4,830	46,428	4,045
14	Employment Average Wage	\$13.87	\$10.08	\$10.04
15	Employers Served	1,290	16,466	1,280
16	Employer Services (Level 1)	627	11,070	649
Economic Impact				
17	Cost Per Placement	\$610.42	\$370.97	\$386.37
18	Net Economic Benefit	\$27,493.23	\$20,595.98	\$20,488.93
19	Return on the Investment	\$46.86	\$55.66	\$53.03

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op

Northside center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.384%	100.00%	10.609%
2	Training Completion Rate	70%	93.966%	92.308%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	977	22,313	1,670
6	WP Entered Employment Rate	55%	66.106%	79.99%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	30.132%
9	CAP Participation Rate	55%	42.532%	48.028%
10	Short-Term Veterans EER	51%	59.642%	56.716%
11	SNAP EER	30%	23.232%	75.00%
12	Number of Training Enrollments	164	1,148	57
13	Employment (Obtained and Direct)	5,157	46,428	4,629
14	Employment Average Wage	\$13.87	\$10.08	\$9.06
15	Employers Served	1,965	16,466	1,976
16	Employer Services (Level 1)	955	11,070	1,192
Economic Impact				
17	Cost Per Placement	\$601.97	\$370.97	\$323.02
18	Net Economic Benefit	\$27,494.27	\$20,595.98	\$18,531.76
19	Return on the Investment	\$46.94	\$55.66	\$57.37

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op
Perrine center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.455%	100.00%	11.63%
2	Training Completion Rate	70%	93.966%	95.238%
3	Training Completion Placement Rate	70%	89.908%	90.00%
4	Training Related Placements	70%	90.816%	94.444%
5	Job Openings Index	653	22,313	1,207
6	WP Entered Employment Rate	55%	66.106%	70.10%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	50.328%
9	CAP Participation Rate	55%	42.532%	61.101%
10	Short-Term Veterans EER	51%	59.642%	73.077%
11	SNAP EER	30%	23.232%	0.00%
12	Number of Training Enrollments	164	1,148	115
13	Employment (Obtained and Direct)	5,203	46,428	5,759
14	Employment Average Wage	\$13.87	\$10.08	\$10.04
15	Employers Served	1,313	16,466	1,385
16	Employer Services (Level 1)	638	11,070	881
Economic Impact				
17	Cost Per Placement	\$603.84	\$370.97	\$338.67
18	Net Economic Benefit	\$27,496.36	\$20,595.98	\$20,543.08
19	Return on the Investment	\$47.11	\$55.66	\$60.66

Number of Performance Measures Met	15
Number of Performance Measures	17
Percent of Performance Measures Met	88.2%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op

South Miami

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	1.691%	100.00%	1.986%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	100.00%
4	Training Related Placements	70%	90.816%	100.00%
5	Job Openings Index	141	22,313	471
6	WP Entered Employment Rate	55%	66.106%	59.83%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	46.154%
9	CAP Participation Rate	55%	42.532%	29.032%
10	Short-Term Veterans EER	51%	59.642%	35.00%
11	SNAP EER	30%	23.232%	ND
12	Number of Training Enrollments	37	1,148	12
13	Employment (Obtained and Direct)	1,046	46,428	1,055
14	Employment Average Wage	\$13.87	\$10.08	\$9.35
15	Employers Served	282	16,466	302
16	Employer Services (Level 1)	137	11,070	169
Economic Impact				
17	Cost Per Placement	\$609.40	\$370.97	\$361.66
18	Net Economic Benefit	\$27,483.59	\$20,595.98	\$19,093.42
19	Return on the Investment	\$46.08	\$55.66	\$52.79

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 4/4/2016

Youth Co-Op

West Dade center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	11.543%	100.00%	11.19%
2	Training Completion Rate	70%	93.966%	100.00%
3	Training Completion Placement Rate	70%	89.908%	90.909%
4	Training Related Placements	70%	90.816%	80.00%
5	Job Openings Index	872	22,313	1,797
6	WP Entered Employment Rate	55%	66.106%	68.471%
7	WIA Adult & Dislocated Worker EER	93%	99.657%	100.00%
8	CAP Entered Employment Rate	38%	36.785%	44.71%
9	CAP Participation Rate	55%	42.532%	55.556%
10	Short-Term Veterans EER	51%	59.642%	55.128%
11	SNAP EER	30%	23.232%	0.00%
12	Number of Training Enrollments	228	1,148	115
13	Employment (Obtained and Direct)	7,104	46,428	6,273
14	Employment Average Wage	\$13.87	\$10.08	\$10.25
15	Employers Served	1,754	16,466	1,864
16	Employer Services (Level 1)	852	11,070	1,071
Economic Impact				
17	Cost Per Placement	\$606.72	\$370.97	\$360.27
18	Net Economic Benefit	\$27,493.71	\$20,595.98	\$20,961.39
19	Return on the Investment	\$46.89	\$55.66	\$58.18

Number of Performance Measures Met	13
Number of Performance Measures	17
Percent of Performance Measures Met	76.5%



SFWIB PERFORMANCE COUNCIL

DATE: 4/21/2016

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Florida Department of Economic Opportunity (DEO) Monthly Management Report (MMR) for the state's 24 Regional Workforce Boards, reveal the following 2015-16 Program Year (PY) performance statistics for the Area during the period of July 1, 2015 through February, 2016:

- 35,497 job seekers placed into jobs exited the system as compared to 33,190 for the same period during the previous PY. This is a 7 percent increase.
- The Wagner-Peyser Entered Employment Rate (EER) is 68.4 percent and is ranked 4th.
- The Veterans Program EER is 72 percent and is ranked 4th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is 42.5 percent and is ranked 10th.
- The CAP / WT Program EER is 35.7 percent and is ranked 9th.

The Monthly Job Placement Report, developed by the Florida DEO and CareerSource Florida, shows the Region placed 60,256 job seekers into jobs for PY 2015-2016 from July through March as compared to 57,813 for the same period in PY 2014-2015. This is a 4.2 percent increase. Area 23 makes up 20 percent of the State's total number of placements.

Through the efforts of the Performance Improvement Teams (PIT), the Workforce Services Contractors and SFWIB staff continues to work diligently to enhance the quality of the Workforce Services delivery system and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

DEO Monthly Management Report
July 1, 2015 through February, 2016 (Year-to-Date)

Wagner-Peyser Entered Employment Rate					
Rank	Prev. Rank	Region	Entered Employment	Job Seekers with 90 Days of No Service	Performance
1	3	22	1,799	1,880	95.7 %
2	1	9	332	373	89.0 %
3	7	15	2,212	2,591	85.4 %
4	4	23	4,424	6,231	71.0 %
5	2	14	1,546	2,235	69.2 %
6	5	16	688	1,053	65.3 %
7	10	13	674	1,040	64.8 %
8	6	5	279	461	60.5 %
9	17	24	1,125	2,137	52.6 %
10	12	19	325	633	51.3 %
11	11	11	606	1,429	42.4 %
12	16	18	590	1,404	42.0 %
13	9	7	116	277	41.9 %
14	15	20	450	1,096	41.1 %
15	13	2	290	756	38.4 %
16	19	17	522	1,382	37.8 %
17	18	12	1,558	4,135	37.7 %
18	8	10	456	1,213	37.6 %
19	20	21	855	2,453	34.9 %
20	22	3	107	335	31.9 %
21	14	4	247	798	31.0 %
22	23	8	689	2,380	28.9 %
23	21	6	124	480	25.8 %
24	24	1	378	1,489	25.4 %
		SW	179,699	370,804	48.50%

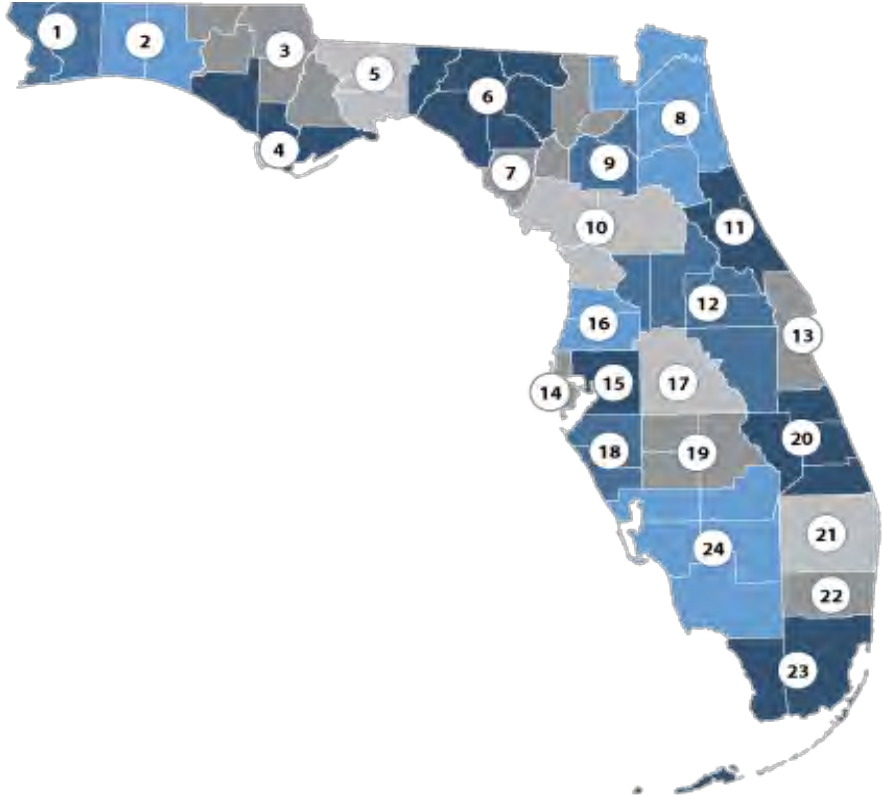
Veterans Entered Employment Rate					
Rank	Prev. Rank	Region	Vets Placed after 90 Days of No Service	Vets with 90 Days of No Service	Performance
1		16	345	404	85.4 %
2		22	444	611	72.7 %
3		9	116	162	71.6 %
4		23	477	673	70.9 %
5		14	544	872	62.4 %
6		5	154	293	52.6 %
7		15	729	1,402	52.0 %
8		13	440	957	46.0 %
9		7	70	156	44.9 %
10		6	96	232	41.4 %
11		10	215	525	41.0 %
12		11	299	776	38.5 %
13		17	215	558	38.5 %
14		4	213	579	36.8 %
15		20	197	542	36.3 %
16		24	221	616	35.9 %
17		18	157	443	35.4 %
18		2	437	1,264	34.6 %
19		21	275	810	34.0 %
20		19	52	154	33.8 %
21		12	575	1,729	33.3 %
22		3	46	147	31.3 %
23		8	631	2,128	29.7 %
24		1	212	794	26.7 %
		SW	9,269	21,433	43.20%

DEO Monthly Management Report July 1, 2015 through February, 2016 (Year-to-Date)

Welfare Transition Participation Rate (All Family)					
Rank	Prev. Rank	Region	Work Engaged	Received TANF	Performance
1	1	21	1,197	2,008	59.6 %
2	3	22	2,853	5,143	55.5 %
3	2	14	1,542	2,810	54.9 %
4	4	15	1,918	3,536	54.2 %
5	5	11	1,903	3,736	50.9 %
6	6	12	3,294	6,525	50.5 %
7	7	5	1,261	2,584	48.8 %
8	8	17	1,003	2,260	44.4 %
9	10	16	775	1,772	43.7 %
10	9	23	4,181	9,827	42.5 %
11	12	24	379	1,017	37.3 %
12	11	10	562	1,545	36.4 %
13	14	1	547	1,584	34.5 %
14	13	9	499	1,489	33.5 %
15	16	7	136	417	32.6 %
16	17	8	2,510	7,982	31.4 %
17	15	18	534	1,733	30.8 %
18	18	13	316	1,056	29.9 %
19	19	4	119	445	26.7 %
20	21	6	123	484	25.4 %
21	20	20	196	846	23.2 %
22	22	19	48	304	15.8 %
23	24	2	52	430	12.1 %
24	23	3	36	309	11.7 %
		SW	25,984	59,842	43.40%

Welfare Transition Entered Employment Rate					
Rank	Prev. Rank	Region	Closed Due To Earnings	Cases Closed	Performance
1	7	21	51	130	39.2 %
2	3	15	101	279	36.2 %
3	6	11	57	160	35.6 %
4	1	22	88	250	35.2 %
5	20	4	8	23	34.8 %
6	4	14	49	143	34.3 %
7	19	2	9	29	31.0 %
8	5	12	107	356	30.1 %
9	9	16	25	85	29.4 %
10	8	23	138	473	29.2 %
11	16	8	113	392	28.8 %
12	12	18	26	93	28.0 %
13	23	1	27	117	23.1 %
14	21	6	7	31	22.6 %
15	2	17	26	117	22.2 %
16	18	20	10	47	21.3 %
17	10	10	21	104	20.2 %
18	24	3	4	21	19.0 %
19	15	5	15	83	18.1 %
20	13	24	14	88	15.9 %
21	11	13	7	45	15.6 %
22	22	9	6	40	15.0 %
23	17	7	4	28	14.3 %
24	14	19	2	24	8.3 %
		SW	915	3,158	29.0 %

Regional CareerSource Workforce Boards		
Region		CareerSource Workforce Board
8		CareerSource Brevard
12		CareerSource Central Florida
14		CareerSource Pinellas
15		CareerSource Tampa Bay
21		CareerSource Palm Beach County
22		CareerSource Broward
23		CareerSource South Florida
24		CareerSource Southwest Florida





SFWIB PERFORMANCE COUNCIL

DATE: 4/21/2016

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: YOUTH PARTNERS AND REGION PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

Performance measures for the Youth Partners and Region covering a six month reporting period, July 1, 2015 through March 31, 2016 as represented on the State's Monthly Management Report (MMR) are as follows:

- 270 of 274 In-School and Out of School Younger Youth (Column #1) exited the program with positive outcomes (obtain a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's Younger Youth Positive Outcome Performance Measures is 98.54%
- 1278 of 1454 In-School and Out of School Younger Youth (column#2) attained an increase in their skill attainment performance measure (basic skills, work readiness skills, and occupational skills). The Region's skill attainment performance measure is 87.90%
- 172 of 176 In-School Youth (column#3) exited the program with a positive outcome (obtain a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's in school youth positive outcome performance measure is 97.73%
- 207 of 210 Out-School Youth (column #4) exited the program with a positive outcome (obtain a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's Out of School youth positive outcome performance measure is 98.57%

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

**WORKFORCE INNOVATION AND OPPORTUNITY ACT (WIOA)
YOUTH SERVICE PARTNERS PERFORMANCE - JULY 1, 2015 - MARCH 31, 2016**

DRAFT

Youth Service Partners	Younger Youth Positive Outcome Performance Measure (90%) COLUMN #1			Youth Skill Attainment Performance Measure (90%) (basic education, work readiness, occupational skills) COLUMN #2			In School Youth Positive Outcome Performance Measure (90%) COLUMN #3			Out of School Youth Positive Outcome Performance Measure (90%) COLUMN #4		
	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met
<i>IN-SCHOOL PROGRAM</i>												
Adult Mankind Organization	48	47	97.92%	265	216	81.51%	48	47	97.92%			
Cuban National Council	68	66	97.06%	143	120	83.92%	68	66	97.06%			
Youth Co-Op Monroe	4	4	100.00%	17	17	100.00%	4	4	100.00%			
Youth Co-Op Miami-Dade	55	54	98.18%	335	313	93.43%	56	55	98.21%			
YEAR-TO-DATE PERFORMANCE	175	171	100.00%	760	666	87.63%	176	172	97.73%			
<i>OUT-OF-SCHOOL PROGRAM</i>												
Adult Mankind Organization	21	21	100.00%	186	152	81.72%				48	48	100.00%
Community Coalition	6	6	100.00%	53	48	90.57%				11	11	100.00%
Cuban American National Council	38	38	100.00%	125	111	88.80%				65	65	100.00%
Greater Miami Service Corps	9	9	100.00%	76	70	92.11%				27	24	88.89%
Youth Co-Op Monroe	4	4	100.00%	23	20	86.96%				9	9	100.00%
Youth Co-Op Miami-Dade	21	21	100.00%	231	211	91.34%				50	50	100.00%
YEAR-TO-DATE PERFORMANCE	99	99	100.00%	694	612	88.18%				210	207	98.57%
REGIONAL PERFORMANCE	274	270	98.54%	1454	1278	87.90%	176	172	97.73%	210	207	98.57%



SFWIB PERFORMANCE COUNCIL

DATE: 4/21/2016

AGENDA ITEM NUMBER: 8

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Monitor of Training Vendor Performance**

BACKGROUND:

The SFWIB ITA Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an “ITA Consumer Report Card”, enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached PY15-16 Consumer Report Card table, dated April 11, 2016, indicates that the South Florida Workforce Investment Board generated \$3,342,201.84 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$3.72. Ninety-four percent of training services participants completed classroom training. Of those completing training, 89 percent have obtained employment with an average wage of \$17.88. Eighty-nine percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$29,317.56.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2015 - 06/30/2016

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Advanced Technical Centers	2	2	2	100.00 %	2	100.00 %	\$ 2,899.07	\$ 5,798.13	\$ 2,899.07	\$ 9.03	\$ 18,772.00	\$ 15,872.94	\$ 5.48
American Advanced Technicians Institute	2	2	2	100.00 %	2	100.00 %	\$ 4,280.50	\$ 8,561.00	\$ 4,280.50	\$ 12.25	\$ 25,480.00	\$ 21,199.50	\$ 4.95
Atlantis University	1	1	1	100.00 %	1	100.00 %	\$ 3,747.64	\$ 3,747.64	\$ 3,747.64	\$ 12.50	\$ 26,000.00	\$ 22,252.36	\$ 5.94
Dade Medical College - Miami Campus	1	1	1	100.00 %	-	0.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 10.00	\$ 20,800.00	\$ 10,800.00	\$ 1.08
Florida International University (RDB1003)	1	1	-	0.00 %	-	0.00 %	\$ 5,592.95	\$ 5,592.95	-	-	-	-	-
Life-Line Med Training	1	1	1	100.00 %	-	0.00 %	\$ 930.00	\$ 930.00	\$ 930.00	\$ 8.50	\$ 17,680.00	\$ 16,750.00	\$ 18.01
MDCP SCHOOLS (ALL)	4	3	2	66.67 %	1	50.00 %	\$ 3,430.86	\$ 10,292.59	\$ 5,146.29	\$ 13.50	\$ 28,080.00	\$ 22,933.71	\$ 4.46
Metropolitan Trucking and Technical Institute	10	8	3	37.50 %	2	66.67 %	\$ 1,753.49	\$ 14,027.90	\$ 4,675.97	\$ 9.58	\$ 19,933.33	\$ 15,257.37	\$ 3.26
Miami-Dade College	9	7	3	42.86 %	3	100.00 %	\$ 2,982.53	\$ 20,877.70	\$ 6,959.23	\$ 17.27	\$ 35,914.67	\$ 28,955.43	\$ 4.16
New Horizons	49	49	49	100.00 %	45	91.84 %	\$ 9,591.84	\$ 470,000.00	\$ 9,591.84	\$ 20.01	\$ 41,625.04	\$ 32,033.21	\$ 3.34
SABER	1	1	-	0.00 %	-	0.00 %	\$ 10,000.00	\$ 10,000.00	-	-	-	-	-
Sullivan & Cogliano Training Centers, Inc. Kendall	28	26	24	92.31 %	21	87.50 %	\$ 6,088.14	\$ 158,291.71	\$ 6,595.49	\$ 18.13	\$ 37,713.00	\$ 31,117.51	\$ 4.72
The Academy -- Miami Campus	22	21	21	100.00 %	20	95.24 %	\$ 9,105.00	\$ 191,205.00	\$ 9,105.00	\$ 18.17	\$ 37,789.64	\$ 28,684.64	\$ 3.15
The CDL School, Inc.	5	5	5	100.00 %	5	100.00 %	\$ 2,000.00	\$ 10,000.00	\$ 2,000.00	\$ 11.98	\$ 24,922.56	\$ 22,922.56	\$ 11.46
	136	128	114	89.06 %	102	89.47 %	\$ 7,011.09	\$ 897,420.06	\$ 7,872.11	\$ 17.88	\$ 37,189.67	\$ 29,317.56	\$ 3.72